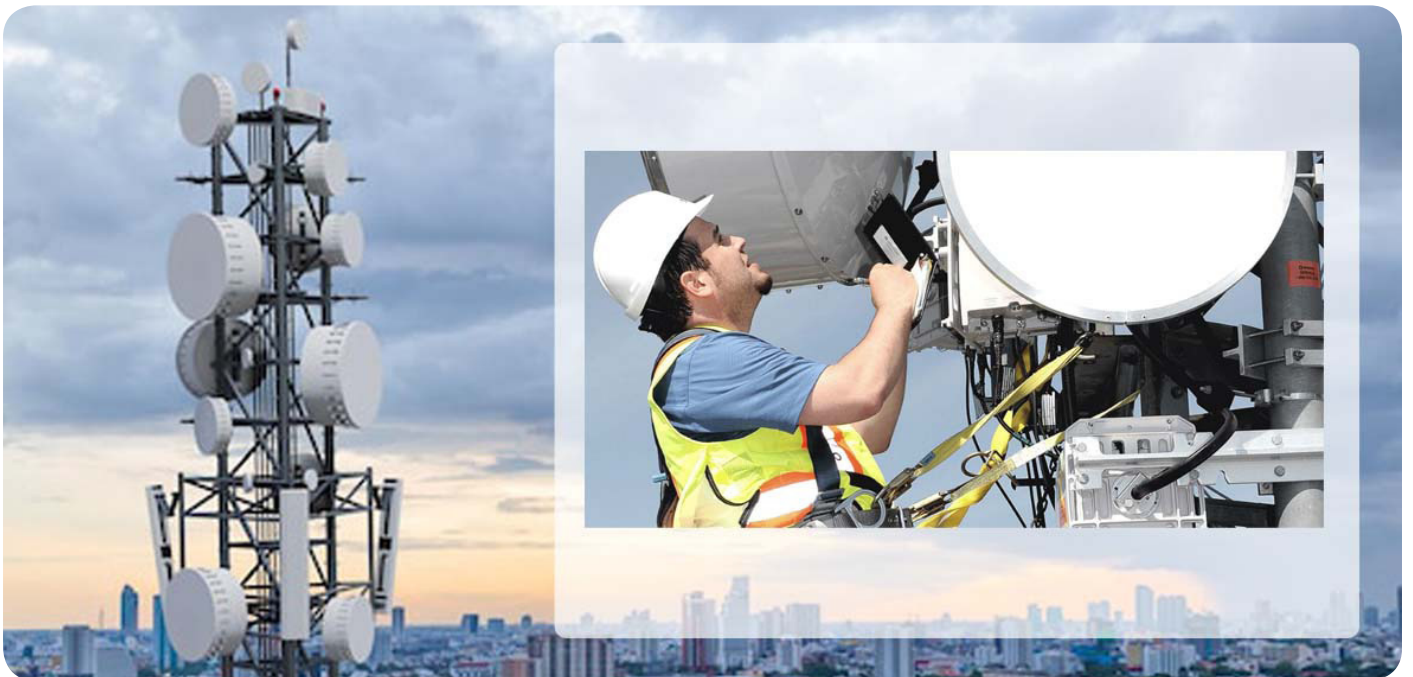




Manage Service & Maintenance

- Cohesive structure of field and operational teams to maintain radio sites
- Capable experts for maintenance and repairs in the Core layer, remotely or on site
- Extensive network of subcontractors
- Upgrading, supplying and updating software licenses
- Providing 24*7 maintenance and support services



Some Experiences

- Our company has been worked as Managed Service company of 2nd Operator (MNO Irancell) for 4 years.
- 1st operator (MCI company) managed service project is in hand of our company since Nov 2019.
- 3rd operator (Rightel company) managed service project is in hand of our company since Feb 2019.
- Our company is responsible for many care and maintenance projects in the Middle East.

Experiences In Irancell

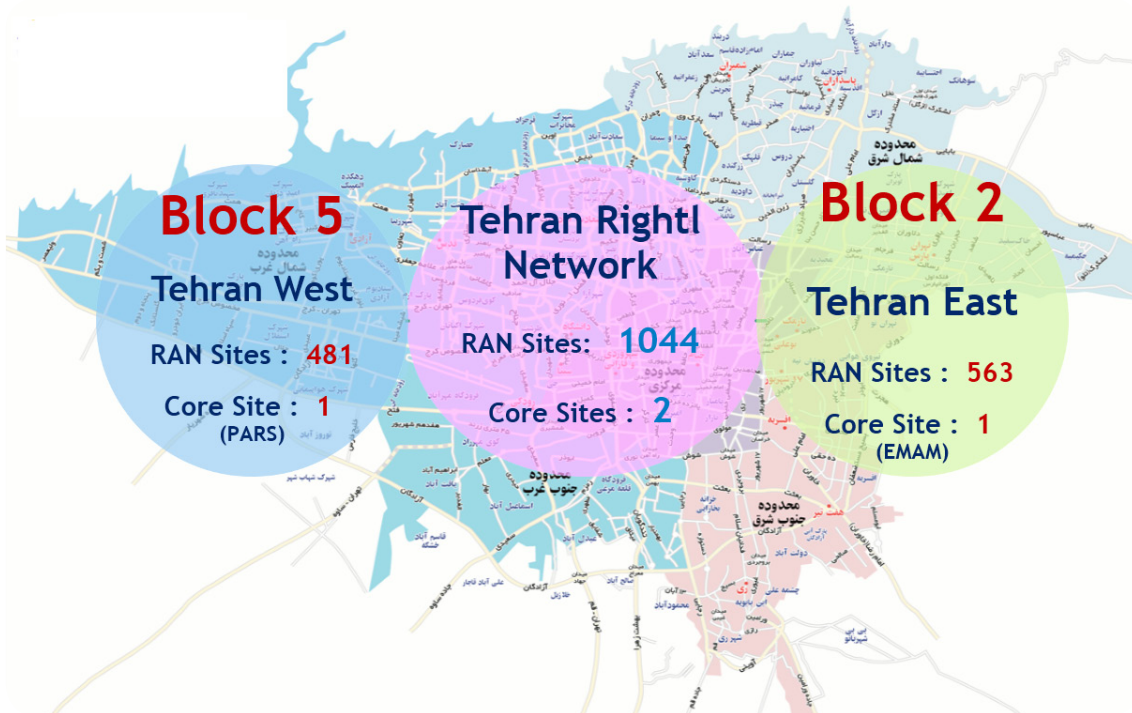
Here are different type of services which we have done for Irancell in Managed Service project:

- Network Management
- Network Operation & Maintenance
- Network Monitoring
- Network Optimization
- Network Safety
- Management Service Integration
- Vendor Coordination
- Technical Center
- New Projects Maintenance
- General Service Requirement

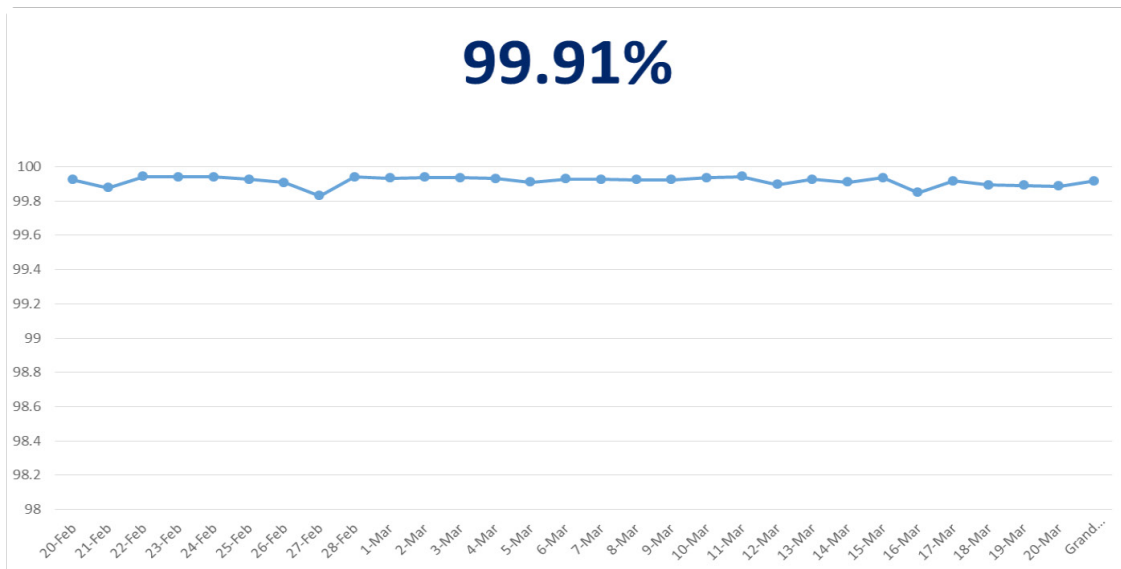
Project Name	Client
Managed Services - Managed network Services and maintenance all of network equipment (BSS&Core)	2 nd Operator (MNO Irancell)
Security Operation Center	Telecommunication Infrastructure Co
Managed Services (Maintenance BSS Part of 2 nd operator network)	2 nd Operator (MNO Irancell)
Amendment of Managed services	2 nd Operator (MNO Irancell)
Communication Systems (Telemetry, CCTV,...)	Oil Co
Amendment RBT (Ring Back Tone)	2 nd Operator (MNO Irancell)
BSS Managed service	2 nd Operator (MNO Irancell)
RBT (Ring Back Tone)	2 nd Operator (MNO Irancell)
Managed Services - Managed network Services and maintenance all of network equipment (BSS&Core)	2 nd Operator (MNO Irancell)
Maintenance of 1045 sites in Tehran city (in process)	3 rd Operator (Rightel)
Maintenance of 350 sites in the suburbs of Tehran city (in process)	3 rd Operator (Rightel)
Maintenance of 850 sites in Tehran City (in process)	1 st Operator (MCI)

Experiences In Rightel

- Maintenance of 1044 sites in Tehran city (in process)
- Maintenance of 350 sites in the suburbs of Tehran city (in process)



Cell Availability Graph In Rightel



Task Based Organization Chart

